10.

Opinion Polls and Readership

OPINION POLLS, conducted by Wallaces Farmer and Wisconsin Agriculturist since 1938, have one obvious value for a farm paper. They provide timely articles with a local angle — "This is what Iowa farmers think about issue X; this is what Wisconsin farmers think about issue Y."

The polls can do much more than this. They give the editors insight into farm attitudes. They replace guesses on farm opinion with facts.

For instance, most of the editors on Wallaces Farmer assumed that Iowa farmers were "dry" in the sense of being opposed to state legislation for "liquor by the drink." Actually two polls showed a slight edge for such legislation; a third poll, a slight edge against.

Many students of political science recommend that the governor, like the president, be permitted to name his cabinet instead of having them elected. The same students recommend a four-year term for state officers.

What do farmers think? To date, farm opposition to these measures is strong, as measured by the polls.

This does not mean that the editors should drop the subjects. But it does mean that editorial discussion designed to favor these projects will have to do more than say, "This reform is a good thing."

The most important editorial use of the polls may be to measure areas of ignorance and indifference. We often use a screening question which asks, "Have you ever heard about Issue X?" Then we ask of those who have, "Do you approve or disapprove Issue X?" (1)

The original purpose of the screening question was to get rid of those who obviously had no right to an opinion. As it has turned out, the screening question does something more important. It indicates the area of ignorance.

In every poll, there is an "undecided" group. We used to be impatient with this response and tried to cut it down. Now we are inclined to think it has great value.

For example, in February 1960, the Wallaces Farmer Poll asked: "In the election this fall, Iowans will have a chance to vote on holding a constitutional convention in 1961. Have you heard or read anything about this proposal?"

Only 31 per cent said "Yes." The same question in August got a "Yes" vote of 27 per cent.

Plainly this was an area of ignorance. The polls indicated that there was a gap to be filled. Actually, while Wallaces Farmer did discuss the question, the effective work was done by the Iowa Farm Bureau Federation which conducted a vigorous campaign against the convention and carried farm districts in the election.

Contract farming began to get into the news in a

big way in 1958. It has already gone far in the broiler districts of the South, but hadn't affected the Corn Belt. In 1958, however, the *Wallaces Farmer* Poll described contract (integrated) farming as follows: "This is where a farmer signs with some company or cooperative to get help on feed, equipment, marketing, etc. and agrees in return to produce and sell much as the company or cooperative directs."

In July, 1958, men answered as follows:

- 1. 43% had heard or read a great deal about it.
- 2. 30% had heard some talk about it.
- 3. 37% hadn't heard it discussed.

This gave some support to the policy of using several articles in this field. While the issue wasn't as red-hot as we had supposed, a sizable majority had some information on the subject (Figure 10.1)

A larger area of indifference showed up in an August, 1959 poll on respirators: "Some farmers are using respirators to keep dust, chaff, etc. out of their lungs on especially dirty jobs. Did you make use of a respirator during the past year?"

Only 11 per cent said "Yes." Plainly, if the use of respirators is a good thing for farm health, it would take a lot of educational work to increase their use.

Another question in the field of health in Wallaces Farmer (February, 1958) was: "Have you been vaccinated for tetanus (lockjaw)?"

Over half -54.5 per cent - said, "No." But even this result looked better than it actually was. Of the less than half who said, "Yes," most were vaccinated in the armed services and half of the "Yes" group were

vaccinated 10 or more years ago. Apparently only about one-fourth or less of the total were effectively protected.

We run articles on fertilizer and get fairly good reader-interest scores. But how many farmers are prospects for such copy? In October 1958, we found that 37 per cent hadn't bought any commercial fertilizer that year. So an article on fertilizer, which assumed the use of fertilizer, was talking to only 63 per cent of our farmers. In 1958 some copy was still needed for farmers who hadn't bought fertilizer and who could only be reached by a different type of article.

In 1960 in Wisconsin milk quotas were being discussed. One of the issues was whether quotas could be transferred or had to stay with the farm. This was a fairly new and somewhat complicated issue. The poll asked:

"There has been some discussion of whether to make milk quotas transferable so that a farmer could sell his quotas to somebody else who wanted to keep a larger herd. Have you heard or read anything about this plan?"

Only 28 per cent said, "Yes, have heard something about it." The rest, 72 per cent said, "No, haven't heard."

Plainly the important news here (reported in Wisconsin Agriculturist February 4, 1961) was not how the informed farmers voted (almost half said quotas should stay with the farm) but that the majority hadn't heard about the proposal.

If transferable quotas were to be one of the farm policy issues, more discussion in the paper and elsewhere was needed before farmers could vote intelligently. In 1958 in Wisconsin, there was much talk about dairymen changing over to the use of bulk tanks. Sometimes it seemed that everybody was changing over. To check, in October, 1958, the Poll asked: "How do you handle the milk pick up on your farm?"

Only 19.5 per cent said they used bulk tanks; 66.2 per cent still used milk cans. The rest (14.3 per cent) said they had no dairy cows.

Checkups of this kind show changes over time. On this bulk tank issue, a Starch survey in *Wisconsin Agriculturist* (November 5, 1960) found that 40.9 per cent had bulk tanks then. This can be contrasted with 7 per cent in September, 1955.

Somewhat the same question arose concerning the number of farms with milking parlors. Only 3.8 per cent of the sample reported using them in 1958. Apparently the popularity of this device had been overestimated at that time.

Integrated farming was also the theme of a Wisconsin question. In August, 1958, the poll reported 21 per cent had heard or read a good deal about it; 42 per cent had heard some talk about it; 37 per cent hadn't heard it discussed.

Apparently Wisconsin farmers were less interested in the subject than those in Iowa.

Trends were shown in political affairs. In July, 1953, 72 per cent of the Wisconsin sample said that Ezra Taft Benson was doing a good or fair job as Secretary of Agriculture. In August, 1958, 23 per cent voted this way. Iowa farmers showed a similar shift in the same years.

Questions on knowledge of foreign affairs were asked from time to time. Quemoy and Matsu were the

subject of queries in both states before the 1960 presidential campaign. In 1958, 26 per cent of Iowa farmers "had been following the news closely"; Wisconsin had 33 per cent in this class.

Lebanon was a sore spot overseas in late 1958. Wisconsin Agriculturist asked: "Have you paid any attention to what's been going on in Lebanon, Jordan, and the Middle East?"

"Yes, keeping up closely" pulled 35 per cent; and 18 per cent said, "Haven't had time to keep up with it at all." The rest (47 per cent) were in the class: "Have followed it somewhat but have been too busy to keep up closely."

These examples show what editors can learn from the polls about the state of information of their readers. The surveys usually underline the old saying, "Never overestimate the information of your reader; never underestimate his intelligence."

The pre-test of subject matter also has a place in the editor's kit of tools. This is a device which uses a mail questionnaire to try to find out in advance how readers will respond to a given type of article.

This permits an editor to try off-beat subjects on a sample. Perhaps he has been timid about subjects in which people are really interested. At little expense, he can give such subjects a dry run and then — if the response is good — check further by an actual article printed in a survey issue.

We use a sample of 1,000 names. Returns run around 50 per cent. A white ballot "For the man of the house"; a pink ballot (same questions) "For the woman of the house."

Plainly, the 50 per cent who didn't answer were less

interested than the 50 per cent who did reply. We expected and usually got, higher scores on the pre-test than we could expect on a reader-interest survey.

As a rule of thumb, we said that the pre-test usually ran 20 per cent higher than the survey article. To be specific, when 80 per cent checked, "I'm sure I'd read this article," we expected a Read Most of 60 per cent.

This was a rough estimate and didn't always work out. Yet the pre-test did give some indication of probable results, and was helpful.

Sometimes it looked as if changes in the head (from pre-test to reader-interest) made a substantial difference. Here was a 1960 pre-test question:

"Hazards of going steady. Are young people who start dating early and settle down to going steady in high school more apt to get into trouble and find themselves pushed into marriage at 17 or less? Here are some case histories."

This had a pre-test score of 41 for men and 56 for women.

This subject was approached again, in the same pretest as follows:

"Should we have 'shot-gun' marriages? When an unmarried girl becomes pregnant, often the family insists on getting her married in a hurry. But sometimes this merely loads the girl up with two or three more children and a bad marriage. What family experts say."

This, in essence like the first, pulled 44 for men and 76 for women. No change with men but a much higher score for women. The hotter head of the two pre-tests apparently made a difference.

An article in January, 1960, with the head, "High School Marriages" pulled 56 Read Some for men and

74 per cent for women. Read Most scores were 50 and 68. In this case, the pre-test came close to an accurate prediction of the readership score.

Since we have found that choice of subject matter is more important than any other factor, it seems that the pre-test might well be used more often. It gives insights as to reader response that can open up new fields to the editor.

Layout, style, illustrations and all the rest of the editor's tools mean little compared to picking the right subject. The reader-interest survey helps on this. So does the opinion poll. One rough test in the opinion poll is to see how many comments were volunteered by respondents on a given subject. If a question brings out 30 or 40 comments, as reported by interviewers, the chances are that the subject has more reader appeal than one that only brings out a dozen comments.

But the pre-test still does the best job in helping the editor check on the interests of his subscribers that he might otherwise ignore. Often he will find that a subject to which he hadn't given much thought will rank high.

What the pre-test can't show is what will interest farmers five or 10 years from now. This is the subject of Chapter 13.

The opinion poll and the pre-test, of course, should not be used to scare editors away from subjects in which only a few farmers are interested. The paper should always be a few jumps ahead of its readers — but not too many.

In 1918, Wallaces Farmer ran a good deal of copy on hybrid corn. Probably only a few farmers were interested. But the hybrid corn copy — continued until hy-

brid corn was on the market — undoubtedly played a part in preparing for the boom in hybrid corn in the 'thirties.

Again, in 1922, Wallaces Farmer began to pound hard on the theme that overproduction was hurting farm income. Suggestions were made on ways to adjust production to demand. Again the editor was considerably ahead of farm opinion and of farm organization leaders. But the early discussion of the issue made for more general acceptance of the AAA later.

One great editorial danger is that the editor, up to his ears in a subject, may think everybody has the same interest and the same background he has. This is rarely true and this assumption may lead to articles and editorials that leave out data important to the understanding of the issue by the average subscriber.

The opinion poll helps to keep the editor conscious of this hazard.

Advertisers run into the same problem. An ad may play up a theme that a farmer has heard too often. It may play up a theme of which he has never heard. Both kinds of ads may lose.

Here are some points to keep in mind:

- 1. An opinion poll tells the editor what farmers think about current issues.
- 2. It also tells him which issues they haven't heard about or in which they aren't interested.
- 3. The pre-test of subject matter helps the editor on his most important job, the selection of subjects that interest his subscribers.

Figure 10.1

Page Score

Men 72%

Women 46%



Farmers vote NO

on plans for contract (integrated) farming

HAVE YOU beard about contract in tograted farming? And what do you

love lactifiers gave quick answers on these questions to the Wallaces Farmer Pull. Yes, farmers had heard of integrated farming plans And most of them hadri tiked what they had heard. To-slice houses; in the north has been largely taken over by tarmers signed up on confracts. The farmer contributes his

rest.

Now somewhat similar plans are betog advanced in the correlet. To find out whether lows farmers had heard outh shoul the subject, the Wasteres

Farmer Poil asked:
"Have you heard about or discussed contract integrated) farming," Thus where a farince dgus up with some company or cooperative to get help on feed, equipment, markeling, etc., and agrees in return to produce and self-work as the company or reoperative directs," lows farm operators anowered like this:

- 1. Have heard or read a good
- 2. Have heard some talk about it. 30
 3. Haten't heard it discussed 27

Upper income farmers had heard more about the subject than farmers with low incomes. And young farmers had heard more about integrated plans than older ones.

more about integrated pains than order ones.

Only farmers who had heard about contract distegrated farming plans were asked further questions. This group made up 73 percent of the man interviewed.

The next question deaft with positry resturers. The Pull asked:

One Kind of contract integrated:

farmer signs up with a company or cooperative, agrees to fulfee their production rules, buy their feet and chicks and to sell uggs thru the rempany or cooperative. How does a plan of this kind strike you."

A young farmer in Black Hask pountly commended. The like is to of a near

commented. Til like to key it a year with my chickers. Nothing case, the "The farmer reight get a better price for eggs," said the mas in Hamboldt county, "but he's iled up too much with lead, chicks god everything."

 Good idea, should improve income from eggs
 Might work, but I'm aut sure 1

University
 Low income formers were a little mon

McVicker of Franklin county, Isera.
"I don't go for bossing around either."

friendly to the idea than farmers in the modifie and upper income groups. But ucly a few in any group voted "good

in Bretter county, "Contract farming does away with free enterprise."

does away with free enterprise."

A reasing renter in Story county added.
"When the big companies get this act as

The Poll went on to sek about contract forming with hope. Another kind of contract integrated farming hose with logs. From what volve heart of these

A Bumbeldt county man used. He a large group of farmers form a group and have their own meet gooking ptent and then produce meat type long, at world before. But not unless farmers much the whole neter.

Farmers voted as follows on integral farming plans for tage.

- Good idea, should improve factors from hogs
 Might work, but Factors save 1.
- 2. Might work, but I'm not sure 13 2. Poor idea 22 4. Underided 10

friendly to the idea than older one of Jusper county our explained if the war "The farmer who have't any harding will great at a chance to get started."

At present the idea of contract farming is impopular in love. But some farmers are poing to try it and Wallinger Farmer will cheek back later and are if farm views change.

What farmers say about

contract farming

43% of lows farm operators have heard or read a good deal about

20% think costract farming with heas is a 600D idea of might work.

65% think it is a POOR idea.

18% think contract farming with pige is a GOOD idea or might work.

72% think it is a POOR idea.

RANGES FARRIS AND DEEL DOLLDERA

September 26, 1928

Photo, Box, Article

Did readers look at the box, ignore the photograph and the article and turn to the next page? Or did they look at the photograph only and ignore the box and the article?

Men			No.	Per cent
Saw picture only			8	4.0
Saw picture and article				51.0
Saw box only			2	1.0
Saw box and article .	•		104	52.0

At this time, 27 per cent of the men hadn't heard about contract (integrated) farming. So the article started with the handicap of trying to attract some readers who were unfamiliar with the subject.

Wallaces Farmer, September 20, 1958

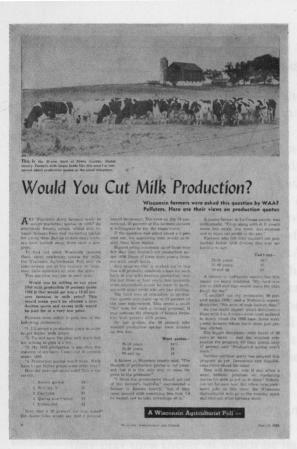


Figure 10.2

Page Score

Men 80.2%

Women 42.0%

63.0%

Poll Articles Rank High

This is the report of a Wisconsin Agriculturist Poll on a proposed change in dairy policy. The article was given a high score by men and a fair score by women. Both wanted to know what other farmers thought about production quotas.

					771011	***************************************
Read Most .	ney sai	·			59.9%	19.1%
The article ap						
Read Most	21-	-34	yec	ars	35-49 years	50 up

21-34 years 35-49 years 54.5%

Education seemed to make no difference in the response. Farmers who had quit school at eighth grade and those who had gone to high school and beyond scored about the same.